

Agenda Item #3

INFORMATION TECHNOLOGY ADVISORY BOARD

DATE AND TIME: June 22, 2023, 1:00 p.m.

LOCATIONS: State Public Works Division State Public Works Division
515 E. Musser St. 2300 McLeod St.
1st Floor Conference Room Room 1400
Carson City, Nevada 89701 Las Vegas, Nevada 89104

MINUTES

1. CALL TO ORDER and ROLL CALL

Vice Chair Robin Heck called the meeting to order and asked Administrative Assistant Liz Smith to call the roll.

Members Present

- Chair Jeramie Brown-In person
- Vice Chair Robin Heck-In person
- Hillery Pichon-Virtual
- Sandra Ruybalid-Virtual
- Christopher Turner-Virtual
- Raymond Medeiros-In person
- Loren Young-Virtual
- David Tyburski-Virtual

Members Absent

- Jack Robb

2. PUBLIC COMMENTS (*for discussion only*)

None.

3. APPROVAL OF MINUTES (*for possible action*) – Chair Jeramie Brown

David Tyburski motioned to approve the minutes with a correction to his organization’s name. Vice Chair Robin Heck seconded the motion. Motion Passed.

4. STRATEGY UPDATE. (*for discussion only*) – Timothy Galluzi, State Chief Information Officer and EITS Administrator and Robert Dehnhardt, Chief Information Security Officer

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Timothy Galluzi gave a brief overview on the framework for building a Statewide IT Strategy. With the signing of SB 341, as of July 1, 2023, Enterprise IT Services will no longer be a division within the Department of Administration but the Governor's Office of the Chief Information Officer. A summary was included on documentation presented to the Governor's Office regarding the proposed Statewide IT Strategy. Timothy Galluzi is waiting on additional feedback from the Governor's Office but would also like to receive recommendations from the ITAB for moving forward and executive branch partners.

The vision of the State IT Strategy is to establish modern enterprise technology services and solutions benefiting executive level branch partner agencies through effective and efficient delivery enabling vital services to Nevadans.

It is the mission of Enterprise IT Services to provide best value enterprise technology services and security to enable executive branch agency partners to satisfy Nevada's greater digital expectations. They're looking at multimodal approaches and self-services which will ensure the enterprise IT technology is effective, efficient, and secure, to increase their role as a trusted collaborative partner supporting agency partner program needs and solutions and promote inclusivity through agency partner support and transparency.

Timothy Galluzi went over some of the IT strategies which included the introduction of a statewide portfolio management practice to gain visibility on the IT projects of the State and also a project with the Office of Science and Innovative Technology in regard to SilverNet bandwidth and Last Mile Infrastructure for cloud computing initiatives.

Bob Dehnhardt, Chief Information Security officer at Enterprise IT Services, discussed emerging technology which included new AI models such as ChatGPT and Grammarly which have been under scrutiny. The goal is to help users apply these technologies safely and to protect the state.

David Tyburski asked about single sign on for state employees and public constituency. He had a concern about account take over. While this question is a bit early in the process, identity concerns is something Timothy Galluzi is aware of. Any other recommendations to strengthen the IT Strategy Plan and/or concerns are welcomed from the board.

No other questions were proposed.

5. BANNED TECHNOLOGY LIST (for discussion only) – Timothy Galluzi, State Chief Information Officer and EITS Administrator

With the assistance of the Governor's Office, EITS has created a standard and policy to implement a banned technologies list that users can access detailing which technologies can and cannot be installed. Items on this list are already banned by the federal

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government. Processes were created that detailed how companies were added to the banned technology list and, more importantly, how they could be removed. Exceptions can be granted as well.

Raymond Medeiros wanted to know if there was a vetted list of technologies that the agencies pull from or is it free for all and what are the processes involved. Timothy Galluzi provided that there isn't a managed list of allowed technologies but through the Technology Investment Notification and Cloud Investment Notification process, the state becomes aware of what the agencies are looking to implement.

Bob Dehnhardt confirmed that any agency ISO can propose a technology to be included on the banned technology list. It will then be sent to the Security Committee to be discussed and tested.

Raymond Medeiros wanted to know if there are controls in place to address premium or free resources for cloud storage which could lead to data leakage. Timothy Galluzi said that not enough controls are in place.

David Tyburski asked if Timothy Galluzi has provided a minimum set of configuration standards or plan for all the agencies to give EITS visible and accessibility without hindering their ability to be autonomous and whether it been produced and provided to the agencies. Bob Dehnhardt answered that, on the security side, they have not gone to that depth. He has had struggles with the cloud because it is all over the place. He is improving their technology portfolio for managing that. Once enhancements are in place, they'll be in a better position to configure from that side.

Jeramie Brown asked that in the policy of the banned technology list, is there a process that if someone brings forth technology for inclusion, a data driven risk assessment/process is conducted on that technology to make sure they're making data driven solutions. Bob Dehnhardt answered that yes, there is a requirement for a review that's data driven. Justification for adding something to the list needs to be based on evidence on vulnerability and risk verses personal opinion. Chair Jeramie Brown asked if that data was documented in case the company that owns the technology and wants to understand why they were banned, and if that risk assessment can be provided. Bob Dehnhardt assured that he maintains a record of the discussion and the evidence that was presented. He mentioned this has happened previously where a company was placed on the banned technology list and inquired as to the reason. Bob Dehnhardt provided the information on how it could be remedied. Jeramie Brown had a follow up concern regarding the enterprise level product satisfies their requirement and the free version does not, does it make sense to leave the free version on the list with a note that the enterprise level is safe to use. Bob Dehnhardt responded that if any free version that poses a security risk, but the enterprise level fixes that security issue, that free version would be left on the list with a note stating the details of why the enterprise level product is accessible to use state-wide.

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There were no other questions.

6. CYBERSECURITY PRESENTATION (*for discussion only*) – Special Assistant Attorney General Michael K. Morton

Homa Woodrum addressed the ITAB to inform them that Attorney General Michael Morton couldn't make the meeting due to not feeling well. That presentation won't be available for this meeting.

7. ADA UPDATE (*for discussion only*) – Timothy Galluzi, State Chief Information Officer and EITS Administrator

Timothy Galluzi wanted to start the conversation on Enterprise IT Services efforts to promote ADA accessibility in the Executive Branch. Enterprise IT Services hosts the CMS platform for the state.

Three legislative sessions ago, previous Enterprise IT Services CIO Michael Dietrich wanted to come up with the solution of the content Nevada stores on its websites is accessible so users all of ability types can do business with the state government. They started a train the trainer model so their ADA group can train others to remediate their own documents. The group is creating role specific ADA training classes, training classes for document creators, class focused on document remediation for employees that need to remediate documents from other agencies, outside agencies, and public submissions. The vast majority of the staff is public service interns due to funding. These interns have oftentimes then been hired into FTE state positions.

Enterprise IT Services entered into a contract with a 3rd party vendor that is assisting in the evaluation of ADA accessibility. With those reports, Enterprise IT Services is able to do more targeted pushes to make sure the content they're presenting to the public is accessible.

Jason Benshoof, Chief IT Manager of Client Services, was present to answer questions although none were posed.

8. AGENDA ITEMS (*for possible action*) – Chair Jeramie Brown and Members of ITAB

Jeramie Brown asked the board if they had any agenda items they wanted to discuss in future agendas.

Raymond Medeiros said that he wasn't sure if there was time to discuss the Cyber Security Plan or the State IT Strategy Plan, but he appreciates the conversation and wants to hear more on those topics as they mature.

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David Tyburski seconded that he would also like to hear more on these topics and receive progress reports in case the board might be able to advise on those topics. He also wants to see more information on immerging technologies.

Sandie Ruybalid would like to hear more from Timothy Galluzi regarding the transition to the Governor's Office.

Hillery Pichon stated that he would like to see how we're going to incorporate AI and use AI and mitigate future litigation to stay ahead of it moving forward.

No other items were suggested.

9. PUBLIC COMMENTS (*for discussion only*) No action may be taken upon a matter raised under this item of the agenda until the matter itself has been specifically included on an agenda as an item upon which action may be taken. Public comments may be limited to 3 minutes per person at the discretion of the Chair. Comments will not be restricted based on viewpoint. (NRS 241.020).

Homa Woodrum stated there are open law changes starting July 1, 2023, and have gone over them with staff. None should impact how the ITAB board conduct their meetings.

No public comments.

10. ADJOURNMENT